What is compulsive hoarding?
Compulsive hoarding includes ALL three of the following:

1. A person collects and keeps a lot of items, even things that appear useless or of little value to most people, and
2. These items clutter the living spaces and keep the person from using their rooms as they were intended, and
3. These items cause distress or problems in day-to-day activities.

How is hoarding different from collecting?
• In hoarding, people seldom seek to display their possessions, which are usually kept in disarray.
• In collecting, people usually proudly display their collections and keep them well organized.

What are the signs of compulsive hoarding?
• Difficulty getting rid of items
• A large amount of clutter in the office, at home, in the car, or in other spaces (i.e. storage units) that makes it difficult to use furniture or appliances or move around easily
• Losing important items like money or bills in the clutter
• Feeling overwhelmed by the volume of possessions that have ‘taken over’ the house or workspace
• Being unable to stop taking free items, such as advertising flyers or sugar packets from restaurants
• Buying things because they are a “bargain” or to “stock up”
• Not inviting family or friends into the home due to shame or embarrassment
• Refusing to let people into the home to make repairs

What makes getting rid of clutter difficult for hoarders?
• Difficulty organizing possessions
• Unusually strong positive feelings (joy, delight) when getting new items
• Strong negative feelings (guilt, fear, anger) when considering getting rid of items
• Strong beliefs that items are “valuable” or “useful”, even when other people do not want them
• Feeling responsible for objects and sometimes thinking of inanimate objects as having feelings
• Denial of a problem even when the clutter or acquiring clearly interferes with a person’s life

Who struggles with hoarding behavior?
Hoarding behaviors can begin as early as the teenage years, although the average age of a person seeking treatment for hoarding is about 50. Hoarders often endure a lifelong struggle with hoarding. They tend to live alone and may have a family member with the problem. It seems likely that serious hoarding problems are present in at least 1 in 50 people, but they may be present in as many as 1 in 20.

Are hoarding and obsessive compulsive disorder (OCD) related?
Compulsive hoarding was commonly considered to be a type of OCD. Some estimate that as many as 1 in 4 people with OCD also have compulsive hoarding. Recent research suggests that nearly 1 in 5 compulsive hoarders have non-hoarding OCD symptoms. Compulsive hoarding is also considered a feature of obsessive compulsive personality disorder (OCPD) and may develop along with other mental illnesses, such as dementia and schizophrenia.

What kinds of things do people hoard?
Most often, people hoard common possessions, such as paper (e.g., mail, newspapers), books, clothing and containers (e.g., boxes, paper and plastic bags). Some people hoard garbage or rotten food. More rarely, people hoard animals or human waste products. Often the items collected are valuable but far in excess of what can reasonably be used.

What are the effects of hoarding?
• Severe clutter threatens the health and safety of those living in or near the home, causing health problems, structural damage, fire, and even death
• Expensive and emotionally devastating evictions or other court actions can lead to hospitalizations or homelessness
• Conflict with family members and friends who are frustrated and concerned about the state of the home and the hoarding behaviors
Is compulsive hoarding caused by past poverty or hardship?
People who hoard may call themselves “thrifty.” They may also think that their behavior is due to having lived through a period of poverty or hardship during their lives. Research to date has not supported this idea. However, experiencing a traumatic event or serious loss, such as the death of a spouse or parent, may lead to a worsening of hoarding behavior.

Can compulsive hoarding be treated?
Yes, compulsive hoarding can be treated. Unfortunately it has not responded well to the usual treatments that work for OCD. Strategies to treat hoarding include:
• Challenging the hoarder’s thoughts and beliefs about the need to keep items and about collecting new things
• Going out without buying or picking up new items
• Getting rid of and recycling clutter. First, by practicing the removal of clutter with the help of a clinician or coach and then independently removing clutter
• Finding and joining a support group or teaming up with a coach to sort and reduce clutter
• Understanding that relapses can occur
• Developing a plan to prevent future clutter.

How can I help a hoarding friend or family member de-clutter?
Attempts by family and friends to help with de-cluttering may not be well received by the person who hoards. It is helpful to keep in mind:
• Until the person is internally motivated to change they may not accept your offer to help.
• Motivation cannot be forced.
• Everyone, including people who hoard, has a right to make choices about their objects and how they live.
• People who hoard are often ambivalent about accepting help and throwing away objects.

Can’t compulsive hoarding be solved by simply cleaning out the home?
No. Attempts to “clean out” the homes of people who hoard without treating the underlying problem usually fail. Families and community agencies may spend many hours and thousands of dollars clearing a home only to find that the problem recurs, often within just a few months. Hoarders whose homes are cleared without their consent often experience extreme distress and may become further attached to their possessions. This may lead to their refusal of future help.

How do I have a conversation with my friend of family member who is ready to talk about hoarding?
When a person seems willing to talk about a hoarding problem, follow these guidelines:
• Respect. Acknowledge that the person has a right to make their own decisions at their own pace.
• Have sympathy. Understand that everyone has some attachment to the things they own. Try to understand the importance of their items to them.
• Encourage. Come up with ideas to make their home safer, such as moving clutter from doorways and halls.
• Team up with them. Don’t argue about whether to keep or discard an item; instead, find out what will help motivate the person to discard or organize.
• Reflect. Help the person to recognize that hoarding interferes with the goals or values the person may hold. For example, by de-cluttering the home, a person may host social gatherings and have a richer social life.
• Ask. To develop trust, never throw anything away without asking permission.

Are there medicines that can help reduce hoarding?
• Medicine alone does not appear to reduce hoarding behavior.
• Medicine may help reduce the symptoms.
• Medicine can be used to treat conditions that may make hoarding worse, like depression and anxiety.

Where can I find further information and help?
Boston University School of Social Work (www.bu.edu/ssw/research/hoarding)
Smith College Department of Psychology (www.science.smith.edu/departments/PSYCH/rfrost)

Authors: Christiana Bratiotis, PhD, Suzanne Otte, MSW, Gail Steketee, PhD, Jordana Muroff, PhD, Boston University School of Social Work; Randy O. Frost, PhD, Smith College Department of Psychology

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http://www.ocfoundation.org